

? FAQ

Question	Answer
What is MFA ?	MFA stands for Multifactor Authentication it is an IT security control that adds additional protection to Technip services or applications
Why is MFA being enabled for EPC-Business ?	With MFA being enabled will help strengthen the security controls, which protect some of Technip Energies most sensitive systems, access points & data
How do I register for MFA ?	As part of the login process to EPC-Business, you will be directed to the MFA page & prompted to register for MFA. Once successfully registered you will then be able to access EPC-Business in the standard way
What Authentication options are available to me to use for access ?	We allow you to choose either smartphone (Application authentication) or email as part of the registration process
Is there a setup guide to help me through the process ?	Yes – Please refer to MFA registration.pdf and follow the steps to register successfully and the choose the option that is best for you
Once I am registered for MFA can I then access the application ?	Yes, MFA registration is a one-time process, once completed you will be able to access EPC-Business
If I have any issues with MFA registration, who can I contact ?	For any support related questions please click “Ask Support” and submit your query form for the team to investigate
Does my login id and password for EPC-Business change ?	No, your existing login id and password will remain the same as before



Thank you